

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 27th day of May' 2022
Inward No.3150 /2021-22/Tirupati Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. Y. Sanjay Kumar
Sri. K. Ramamohan Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Technical)
Member (Finance)
Independent Member

Between

D. Sateesh
S/o. D. Eswaraiyah,
Maruthi Nagar,
Korlagunta,
Tirupati
Chittoor Dt.

Complainant

ORDER

1. The complainant filed a complaint before this forum stating that the his mother Smt. D.Savithri gifted land to him at Korlagunta, Tirupati. The Department provided service connection to other person namely Mr.M.Siva Prasad with fake documents in his land. The complainant filed representation to department for removal of the service connection. But the department did not remove the service connection. Hence approached the forum to resolve his grievance .
2. Since complainant is requesting to disconnect the service connection released in the name of another person, a report was also called for from EE/O/Tirupati on 10.2.2022 and case is posted for hearing on the aspect of maintainability of complaint before this forum.
3. On 28.3.2022 the EE/Operation/Tirupati has submitted his written submission stating that Mr. M.Siva Prasad, has applied for new Domestic service connection in Mee-seva by producing the related site documents. Accordingly the service was released with SC No.5534401158767. As per the complaint given by the

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complainant Mr.D.Sateesh S/o.D.Eswaraiah, Maruthi Nagar,Tirupati, notice was issued to the consumer by the AEE/O/Korlagunta for producing the following documents:

- 1) Site document(original)
- 2) Plan approval &
- 3) Tax receipt.

He further stated that after expiry of notice period, the action will be taken in this case. The documents produced by M.Siva Prasad at the time of releasing of supply are also enclosed.

4. Personal hearing through Jio meet was conducted on 12.4.2022 @ 11.00A.M. Complainant, AEE and Dy. Executive Engineer/O/Tirupati-II present.AEE represented that legal opinion not yet received to take further action in this case. Hence case is adjourned.

5. Again personal hearing through Jio meet was conducted on 18.5.2022 @ 11.00A.M. The complainant and AEE/O/Korlagunta present.Heard both sides. The AE/O/Korlagunta has stated that after receipt of legal opinion, the service released in the name of M.Siva Prasad was disconnected and bill stopped the service. Hence requested to close the greivance.

The compainant also confirmed that the serivce released in the name of Mr. M.Siva Prasad was disconnected, expressed his satisfaction and requested to close the greivance.

6. In as much as the grievance of the complainant is resolved, the complaint is disposed off accordingly in favour of the complainant.

Sd/-

Sd/-

Sd/-

Sd/-

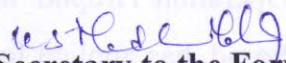
Member (Technical)

Member (Finance)

Independent Member

Chairperson

Forwarded By Order


Secretary to the Forum

This order is passed on this, the day of 27th May'2022

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If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

To

The Complainant

The Respondents *Copy to The DE/O/Town/Tirupati*

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/ Tiruati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.